

**Subject:** Your fibre project – keeping in touch

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**To:** <[REDACTED]>



## Hello again

We understand you'll want to keep in touch with your community in connection with your fibre broadband project so we've attached a glossary of fibre broadband that you may like to share with them.

We've now put requests out for our contractors to commence survey activity. At the survey stage, we take the blueprints from the design to your community, and check that what looks good on paper works in the real world. Our surveyor needs to check that there's enough space alongside all the existing utilities underground for our new cables, and whether there's enough space to accommodate the equipment. They'll also need to determine things like whether any road closures are needed to install fibre and, if so, apply to the local authority for road traffic management, traffic lights etc. They'll work closely with your local authority as need be, to make sure fibre is installed safely and with the minimum of disruption to local people.

Just so you know, when our engineers conduct the survey they won't need to contact you about doing it.

We'll get back in touch within the next couple of months with more information and updates about your community's fibre build.

**With kindest regards**

**David Frampton, Community Liaison Manager**



[www.communityfibre.openreach.co.uk](http://www.communityfibre.openreach.co.uk)

Here at Openreach, we're committed to working with all communities to find a fibre solution, and our Community Fibre Partnership scheme is designed to do just this.

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**Things you need to know**

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